



May 21, 2012

Dear Les and Desiree Keller,

We would like to take the opportunity to let you know how much we appreciate the work you have done and continue to do for our company. As owners of a small business it is often a daunting task to figure out your computer needs. When we started our company in 1999 we were overwhelmed by the thought of computers, software, hardware and phone systems! Our true challenge was to take the vision of a Log Home Repair business and get it to the consumer. We were so excited when you took on the project of designing our website! Your design helped us put our company on the map! The work was excellent and you paid attention to every detail.

Since that time, you have continued to meet our company's needs by assisting with phone systems, setting up our computers, software solutions and repairs. We are amazed that some things can actually be done remotely without you even having to be in our office building. We also appreciate the fact that you always pay attention to our costs and we thank you for keeping cost effectiveness in mind on every project.

We just wanted you to know how much we appreciate you and please feel free to have future clients contact us for a reference. We will highly recommend you and look forward to continuing to work with you in the future.

Sincerely,

**Terri Groves**

Log Home Repair and Restoration Services, Inc